

## Education and employment activities using technology at Timberland Regional Library

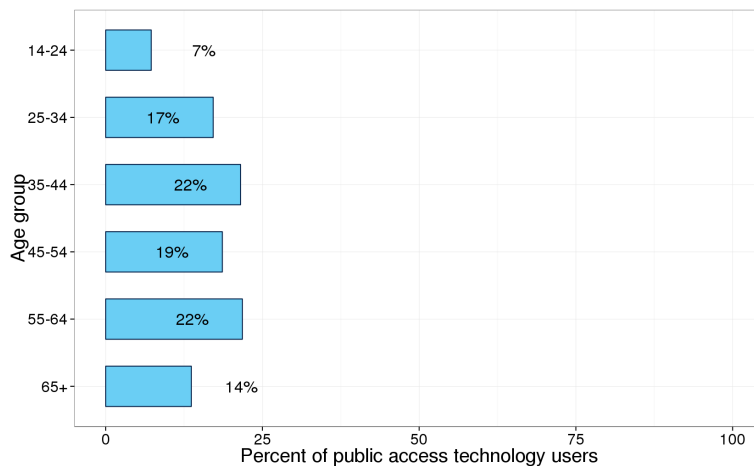
National research shows that two of the most frequent ways people use public library technology is to find employment opportunities and advance their education. The following shows how patrons used the public access technology at Timberland Regional Library for education and employment activities.

### Employment

**19%** of public access technology users at Timberland Regional Library reported they had used these resources for employment or career purposes in the past 12 months. The majority of users who engaged in this activity, 22%, were between the ages of 55-64.

Figure 1 shows the ages of those who used public technology for employment activities.

Figure 1 - Ages of patrons using public access technology for employment



#### Highlights:

- **9%** of users used the library's technology resources to apply for a job.
- **108** were granted an interview, and **78** were hired for a new position.

Table 1 details additional employment tasks patrons reported engaging in during the past 12 months.

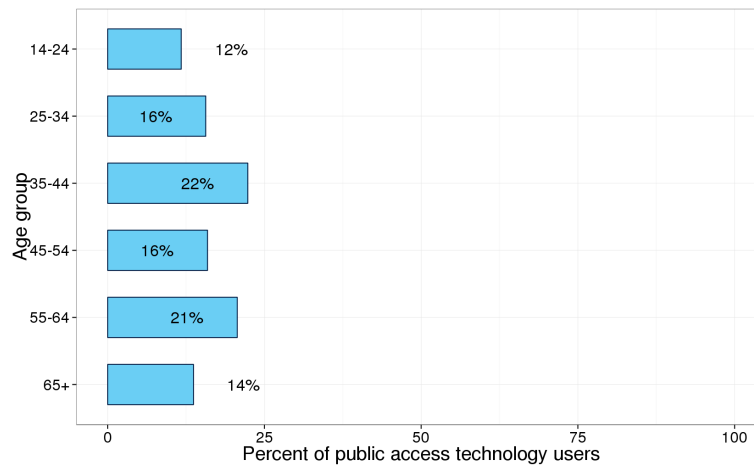
Table 1: Employment activities

	% of users	n
Looked for a job	14%	241
Applied for a job or sent out a résumé	9%	166
Got an interview	6%	108
Was hired	4%	78
Worked on a résumé	10%	182
Received skill-based training	7%	120
Found information related to a job or profession	14%	244
Did work for a current job	8%	147

## Education

In Timberland Regional Library, **20%** of public access technology users indicated they had used the public library's computers or wireless network for educational purposes. The majority of users who engaged in this activity, 22%, were between the ages of 35-44. Figure 2 shows the ages of those who used public technology for educational activities.

Figure 2 - Ages of patrons using public access technology for education



### Highlights:

- **3%** of users applied for degree or certificate program; of those, 32 were admitted to the program.
- **3%** of users took a school-related test online; of those, 8 had a librarian serve as a proctor.
- **2%** of users applied for financial aid; of those, 18 received financial aid.

Table 2 details the education tasks public access technology users reported engaging in during the past 12 months.

Table 2: Education activities

	% of users	n
Learned about a degree or certificate program	8%	143
Applied for a degree or certificate program	3%	46
Was admitted to the program	2%	32
Took an online class or workshop	7%	128
Did research for a class	12%	211
Completed coursework or homework	11%	191
Took any school-related test online	3%	54
Librarian served as a proctor	0%	8
Applied for financial aid for education	2%	32
Received financial aid for education	1%	18